

Refund

Policy

Returns

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return or cancellation in 30days, you have to raise the proper reason for the same to connect@tpcraworld.com after proper evaluation of your case with the Program Partner, IBA, if your reason is genuine enough will initiate a refund in the stipulated timeperiod.

Additional non-returnable items in this 30days period:

- All Online Training Services.
- Downloadable software products and Trainer Training Expenses

There are certain situations where only partial refunds are granted: (if applicable) – Books or Common Learning Materials with obvious signs of use CD, DVD, VHS tape, software, video game, cassette tape, or vinyl record that has been opened. Any item not in its original condition, is damaged or missing parts for reasons not due to our error. Any item that is returned more than 30 days after delivery or enrollment will not be refunded as there are multiple Training Partners and they will not be refunding the amount for which Training has already been provided

If you've done all of this and you still have not received your refund yet, please contact us at [director@tpcraworld.com].

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [Connect@tpcraworld.com] and send your item to: **Flat No 20 Ganga Apartment Alaknada , Greater Kailas 2 , New Delhi -19**

Gifts

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

Shipping

To return your product, you should mail your product to: **_Flat No 20 Ganga Apartment Alaknada , Greater Kailas 2 , New Delhi -19**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.